



# Our Terms and Conditions

## Mill Stream Barn

The property is fenced and is fully enclosed from three sides; however there is unrestricted access to the River Bain which is approximately 10 metres from the property. Guests should be aware and accept these potential risks and dangers.

## The Milking Parlour

The property is fenced and is fully enclosed with views of the mill pond.

## Arrival and Departure

The booking will begin at 4pm on the day of arrival and end on 10am on the day of departure. We would appreciate that on departure guests leave the property clean and tidy.

## Payment

Bookings can only be confirmed on the payment of £100. Full payment must be paid four weeks prior to the start of the booking. Card payments can be made online via WorldPay. Payment may also be made by electronic transfer or by cheque, if preferred.

Once a reservation has been received we shall reserve the property for 24 hours whilst the deposit or full payment is received.

## Cancellation

We recommend that guests have cancellation insurance in place. Guests will be responsible for full payment. If we can re-let your booking for the total period of your stay then a refund will be given less any costs incurred.

We also retain the right to cancel your booking. Our liability does not exceed the payment that has, at the time of cancellation been received by us.

## Damage and Breakages

Guests are fully responsible for any damages or breakages that occur. We reserve the right to seek compensation after the booking has terminated.

## Children

Due to the unrestricted access to the river, we would advise that the barn is not suitable for children under the age of 12. Within the barn there is no provision for cots, high chairs etc.

## Pets

Up to 2 well behaved dogs are allowed. No other pets are allowed. Dogs are not allowed on beds, sofas or any soft furnishings and must not be left unattended in the property. A charge of £15 per dog will be made. Please note that it is your responsibility to control your dogs. There are a number of sheep, ducks, hens, moorhens, otters, dogs and cats in the immediate area!

## Smoking

The barn is no smoking. It would be appreciated if guests could light-up outside.